Setting Up Your IPTV Box- Article no. 8548

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

Expand All | Collapse All

Connecting your IPTV box to your HDTV

HDMI needed

Connecting to your network

Go to TiVo Home | arrow left to Menu | Settings | Device Settings
 Select Network & Internet
 Turn the toggle for WiFi On*
 A list of Available Networks populates
 Select your WiFi network, and enter your password
 or "tab" key to enter the password (screenshot)

*Unless connected to your network via Ethernet

7. The interface will read **Connected**

(see steps)

Forgetting your network (starting over)

- Go to TiVo Home | arrow left to Menu | Settings | Device Settings
 Select Network & Internet
 ensure the the toggle for WiFi is On*
 - 4. Select your connected WiFi network

(see steps)

- 1. Scroll down to and select Forget Network
- 2. To confirm, select **Yes**
- 3. A list of **Available Networks** populates
- 4. Select your WiFi network
- 5. Add the password

or "tab" key to enter the password (**screenshot**)

7. The interface will read **Connected**

*Unless connected to you	r network via Ethernet
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IP Settings

- 1. Go to **TiVo Home** | arrow left to **Menu** | **Settings** | **Device Settings**
- 2. Select **Network & Internet**
- 3. Select **IP Settings**
- 4. Select DHCP; do not select Static

(see steps)

Google Account

In order to load Apps into your Android IPTV box, **you need a Google account.** You can use an existing account, or sign up for a new one

1. Go to TiVo Home arrow left to Menu Settings Device Settings Accounts and Sign In
2. For existing Google accounts
 Select Add Account
• Press Sign In
 Select Use your remote
• Enter your email address
o Press Next
• Enter your password
Press Sign In (see steps)

3. To create a new account:

Select Add Account

- Press Sign In
- Select **Use your remote**
- On the **sign-on screen**, press the **Back** button to get out of the email field
- Scroll down to Create Account and follow the on-screen instructions (see steps)
- 4. After you sign in, go to **TiVo Home | Apps | Google Play** to search for and download Apps

Going to 'Live TV'

For IPTV Remotes that do not have a Live TV button. you can go to live TV the following way:
Go to TiVo Home Watch TV
Voice Control
 If you have a MAXI ATV 2-in-1 Remote Control, Google Assistant commands and TiVo voice commands are two separate Keys. More information
 Your TiVo Creek IPTV Remote or TiVo S6A Backlit Android TV Remote comes with an intergated Voice button that combines TiVo commands and Google Assistant commands. More information

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=85