

# Ameba App on TiVo- Article no. 5989

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**Self-Service Support Alert: this article is available for customers on [help.astound.com](https://help.astound.com)**

## Introduction

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**Ameba** is a video **streaming service** that is geared for kids to help them with **school** and prepare for life

**Ameba** is **free** with advertisements and an upgrade option is available to a premium service that removes the ads and allowed additional access to more great features

- Content is available in SD, HD and 4K
- Closed caption is available for videos
- Premium Subscription allows for **ad free content**

### To Access:

- **4 Tuners, 2 Tuners, Single Tuners, and Minis on TiVo Experience 3**
  - Go to **TiVo Central | Apps & OnDemand | Ameba** to get started

[\(see steps\)](#)

- **4K 6 Tuners, 6 Tuners , 4K Minis, and Minis on TiVo Experience 4**
  - Go to **TiVo Home | Apps | All | Ameba** to get started  
[\(see steps\)](#)
- **Not available on IPTV boxes**

## Resolution Steps

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- Sign in is **not required** to access the Ameba app
- Creating a **profile** gives you access to **favorites, viewing history,** and more
- If you would like to use a profile, you must **sign in** each TiVo **separately**

### How to sign Up:

- Click the **profile** icon (*looks like a person*) on the main screen and choose **sign up**
- Enter your **email address** and **password** using the on-screen keyboard
  - Use the **shift** key for capital letters and special characters
- Check the **I Agree to the Terms of Service** box (available on [amebatv.com/tos](http://amebatv.com/tos))
- Select **Add a New Profile** and choose a name (or select an existing profile)

### Ameba App Navigation

- Selecting a video on the list outlines the option in **red**
  - The selected video plays after a short advertisement
  - Press the **Up** button for **show information**, and access to the **Fast Forward, Rewind** and **Pause** controls
    - The FF, REW and Pause buttons on the remote also work here
- (replay) returns to the main screen

## Internal Information

▪ [Troubleshooting for this App can be found here](#)

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=84>

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