YouTube App on TiVo and IPTV- 2285

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Introduction

YouTube is a video sharing website where you can watch, upload and share videos

- YouTube videos are **not** stored on the TiVo, and **don't** take up any recording space
- Due to formatting and file type, **some** videos available on YouTube's website **may not available on TiVo**
- If you are experiencing issues with the YouTube app, visit the **YouTube website** for assistance
- YouTube on TiVo available in **HDUI** menus only

Resolution Steps

Accessing the YouTube App

- **4 Tuners, 2 Tuners, Single Tuners,** and **Minis** on **TiVo Experience 3**
    - Go to **TiVo Central | Apps & OnDemand | YouTube**

- **4K 6 Tuners, 6 Tuners , 4K Minis,** and **Minis** on **TiVo Experience 4**
    - Go to **TiVo Home | Apps | YouTube**

- **IPTV**
    - Go to **TiVo Home | Apps | YouTube**

- YouTube is open to everyone without a sign on; signing in to your personal profile gives you access to your playlist(s), subscriptions, and other settings you may have

- **Signing In using the TiVo Remote**

    - Arrow **left** for the **Main Menu**

    - Arrow **down**, then press **Select** on **Sign In**

    - Note of the **activation code** on the screen

    - On a computer or mobile device, go to **youtube.com/activate** and enter the **activation code**

    - You will be prompted for your **Google profile username and password**

    - You must allow YouTube to manage your YouTube account and Manage your rental and purchase history. Click **Allow**

Signing Out using the Remote:

- Arrow **left** for the **Main Menu**

- **Arrow down**, then press **Select** on **your user name**

- Scroll to **Use YouTube signed out** and press **Select**

Pairing a Mobile Device to the YouTube App

1. **Sign In** using the steps above
2. Arrow **left** for the **Main Menu**, then arrow down and press **Select** on **Settings**
3. Select **Link TV and Phone | Link with TV Code** to pair your device and go to **youtube.com/pair** and enter the **Pairing Code**
    - For a **Mobile Device**, open the YouTube app, press **this icon** and select the TiVo to pair (no Pairing Code needed)

Video Playback and Exiting the App

1. **Highlight** a video using the **left** and **right arrows** on the TiVo remote, then press **Select** to watch
2. **Pause, Rewind** and **Fast Forward** YouTube videos, just like any other video
3. To exit and return to the video list, press the **Back** button on the TiVo remote. If no back button, press the **Replay key**
4. **To exit the YouTube app,** press the TiVo button or Live TV at any time

Hiding Inappropriate Content

- We do **not** control YouTube content
- Select **Restricted Mode** in the YouTube **Settings** menu to help hide inappropriate content
    - **4 Tuners, 2 Tuners, Single Tuners,** and **Minis** on **TiVo Experience 3**
        - Go to **TiVo Central | Settings & Messages | Settings | Channels | Add & Manage Video App**
        - **Uncheck** YouTube to hide the app

    4K 6 Tuners, 6 Tuners , 4K Minis, and **Minis** on **TiVo Experience 4**
        - Go to **TiVo Home | User Preferences | Add & Manage Apps**
        - **Uncheck** YouTube to hide the app

Disabling YouTube - IPTV

This app is factory pre-installed and cannot be uninstalled. However, it can be **disabled**

1. Go to **TiVo Home |** left arrow to **Menu | Settings | Device Settings | Apps | See all apps**
2. Select **YouTube**

3. Select **Disable**
4. You will be asked "Do you want to Disable this app?" Select **Yes**
5. The app will be listed under the **Disabled apps** list

Internal Information

YouTube **playback on Series 4** TiVos

- **Single Tuner, 2 Tuner** and **4 Tuner** TiVos **occasionally experience stuttering and sluggish video playback.** This is expected behavior and unlikely to be fixed by TiVo and YouTube

- **4K 6 Tuners, 6 Tuners , 4K Minis,** and **Minis*** do not have this issue

** Unless hooked up to 4 Tuner TiVos*

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