

# Google OnHub Support and Upgrade Opportunities- Article no. 9245

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## Introduction

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Google OnHub routers were first released 6 years ago. Late last year, Google announced that it would sunset the Google OnHub router service.

## Resolution Steps

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More information can be found on Google's support website [here](#).

As a proactive measure, prior to the conversion, we started an outreach project to upgrade these customers.

A small number of Wow!/Astound customers have these routers.

WOW! and astound are actively working to convert Google OnHub customers. If you have a customer with this device, let them know that we are offering an upgrade to our award-winning eero service and process a service change for the swap.

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=55>

