Channel Change and Removal Information- Article no. 2268

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

- From time to time, our company may need to change your channel line-up. There are many reasons this may happen
- Contractual negotiations with networks, or a reorganization of channels to make room for future services are just a few possible reasons
- At Astound, we work to offer the **best value** for the **best price** while maintaining a robust channel line up that offers programming for every member of the household!
- Our company always makes an attempt to inform its customers of channel line-up changes before they occur
- However, if you missed your notification when it came in the mail, access our website to view your channel line-up
- Please visit our website and choose your area for the current channel lineup

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=510