

# VOD Order Showing Missing Content / Wrong Content- Article no. 5602

## Introduction

---

If **adult content** is showing where it shouldn't be, **contact someone on your support team** and they will let the Control Desk know **immediately**

## Resolution Steps

---

Click **Create Work Order or Technical Case** on the **Work Orders Tab** in **BOLT**

- Fill out the information as described below and click **Submit**

<b>Trouble Call or Tech Case</b>	VOD Issue
<b>Service Category</b>	VOD
<b>Problem Description</b>	VOD Content Missing from Menu
<b>Select</b>	All affected equipment
<b>Required</b>	Title, Date and Time of Occurrence

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=505>