VOD Order Showing Missing Content / Wrong Content- Article no. 5602

Introduction

If **adult content** is showing where it shouldn't be, **contact someone on your support team** and they will let the Control Desk know **immediately**

Resolution Steps

Click **Create Work Order or Technical Case** on the **Work Orders Tab** in **BOLT**

- Fill out the information as described below and click **Submit**

Trouble Call or Tech Case	VOD Issue
Service Category	VOD
Problem Description	VOD Content Missing from Menu
Select	All affected equipment
Required	Title, Date and Time of Occurrence

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=505