MLB Network TV Everywhere Streaming- Article no. 5569

Introduction

For **DC Metro, IL, MA, NY and PA** customers **only**

- Astound Digital TV subscribers can access MLB Network TV Everywhere content on their PC and mobile devices
- Customers **must** subscribe to the **Cable tier** that includes **MLB Network**

Watch on a Computer or Laptop:

- Access http://MLBNetwork.com/watch and select **Astound** from the drop down list of cable providers
- Login using your **MyAstound user name** and **password**

Watch on a Mobile Device:

- Download the **MLB.com at Bat** App from the **Google Play Store** or the **iTunes App Store**
    - At startup, users see a subscription offer, but **should click Go Lite**
    - Go to **More** or **Menu** drop down and click **MLB Network** from menu
    - Users can **click on the play icon** to view the live content

- Login using your **MyAstound user name** and **password**

Resolution Steps

Blackout Restrictions

- Unless a game is otherwise not available in a club's home television market, **most** live game telecasts on MLB Network are blacked out in the home TV markets of the participating clubs
- Viewers in those areas may be provided with an alternate game telecast or programming
- Select MLB Network game telecasts may also be available on a regionalized basis

Technical Difficulties with Game Telecasts or Programs on MLB Network

- Customers must contact MLB Network support for all technical and troubleshooting issues

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=502