VOD Error CL-517- Article no. 5453

Introduction

CL-517 errors **cannot** be resolved over the phone; a technician visit **is required**

Resolution Steps

- Click **Create Work Order or Technical Case** on the **Work Orders Tab in BOLT**

- Fill out the information as described below and click **Submit**

Trouble Call or Tech Case:	VOD Issue
Service Category:	VOD
Problem Description:	CL-517
Select / Enter:	All Affected Equipment, Valid Contact Name and Phone Number
Required:	Title, Date and Time of Occurrence

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