Customer Doesn‘t Want VOD on All Outlets- Article no. 2008

Introduction

VOD Service must be applied to all outlets for VOD service to work properly

Resolution Steps

To restrict VOD access by room:

See Parental Controls instructions:

Parental / Purchase Controls for CA, OR, and WA

Parental / Purchase Controls for DC Metro, IL, MA, NY and PA

Parental / Purchase Controls for TX

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=482