

Customer Doesn't Want VOD on All Outlets-

Article no. 2008

Introduction

▪ **VOD Service must be applied to all outlets for VOD service to work properly**

Resolution Steps

To restrict VOD access by room:

See Parental Controls instructions:

[Parental / Purchase Controls for CA, OR, and WA](#)

[Parental / Purchase Controls for DC Metro, IL, MA, NY and PA](#)

[Parental / Purchase Controls for TX](#)

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