Delay on DVR, but Not Standard Box- Article no. 1928

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

DVRs may exhibit a slight broadcasting delay from other converters in the house

- Incoming signals are temporarily encoded and copied to the DVR hard drive before the picture is viewed
    - This is called **buffering**, which allows customers the ability to stop, pause, rewind and fast forward live television
- The picture does not appear on the TV until buffering is complete; usually only a few seconds worth of air time

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=476