Bandwidth Saturation- Article no. 5581

Introduction

When an **internet connection** is pushed **beyond its capacity**, performance on apps and browsing slows for all devices connected to the network

This issue is referred to as **bandwidth saturation**

Customers are often **unaware of how much bandwidth use** is consumed when:

- Streaming videos; especially in HD and 4
- Sharing Large files
- Online gaming
- Too many people or devices are connected to the network

Resolution Steps

- Upgrading to a higher speed will help alleviate the issue; the higher the speed, the faster the connection

- If you have **unauthorized people and/or devices connected** your network, **changing your wireless password** will remove the offenders and free up bandwidth

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=475