Server Error 500 - Linksys Routers- Article no. 5543

Resolution Steps

There is a **known firmware bug** in the **E2500**, **EA2700**, and **EA2750 routers**, where Server Error 500 or Server Error 502 displays

- This may happen after booting up from a time of inactivity
- This error is more noticeable if the customer is using a Smart WiFi login rather than recommended default sign in
- **Rebooting the router resolves the problem**

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=474