

Loose Connections on Cable Modem- Article no. 2181

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

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- **Check all connections** and make sure they are **finger-tight**
 - If a cable **won't connect** when attempting to tighten, you may need to replace the cable

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=462>