Verify Dial-up is Working- Article no. 1545

Resolution Steps

- In WebTools, verify **Dial** is **ON** and the **password authenticates**
- If the issue persists, click **Create Work Order or Technical Case** on the **Work Orders Tab** in **BOLT**

  Fill out the information as described below and click **Submit**



Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=447