

# Verify Dial-up is Working- Article no. 1545



## Resolution Steps

---

- In **WebTools**, verify **Dial** is **ON** and the **password authenticates**
- If the issue persists, click **Create Work Order or Technical Case** on the **Work Orders Tab** in **BOLT**

Fill out the information as described below and click **Submit**



Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=447>