Swap a Data Occurrence- Article no. 1261

Resolution Steps

- Go to the **Equipment Maintenance [BX]** screen in **ICOMS**
- **Highlight** the item and click the **Port Occ Asgn** button
- On the **Equipment Port Maintenance** screen, select the **data port** and click the **Swap Ctg/Occ** button
- On the **Swap Port Service Category / Occurrence** screen, select the **other data port**, then click the **Swap To** button
- Click **Exit**, then go to the **Equipment Balancing** [**EB**] screen and hit **Enter** to balance the account

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=442