Download Messages After Viewing in Webmail- Article no. 1895

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

Email messages can be downloaded at any time, as long as they are **not deleted** from Webmail (the server)

- If messages are deleted from Webmail, they are deleted ***permanently***

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=430