Email Spam and Abuse Information- Article no. 1497

Resolution Steps

Send all Spam and Abuse issues to abuse@astound.net for follow-up

- Advise the customer to mark the email as **Spam**, then **delete** the **email**
- If the **Mail Spam service** identifies a **spam fingerprint** in an email, the message ***cannot*** be forwarded for any reason

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=426