Legacy Domain Name Email Setup for Former RCN Areas- Article no. 1262

Introduction

Legacy email accounts like **erols.com** and **starpower.net** need special settings to receive email addressed outside those domains

Resolution Steps

Strict Delivery is **ON** by **default**

- Log in to UserTools with the username and password and click the **Strict Delivery** link to see if **Strict Delivery** in **enabled**
- **Strict Delivery** mail users **only** receive email addressed to the **domain name** in the email address
    - **Example: Erols** domains **only** get email addressed to @erols.com
- When Strict Delivery is **OFF**, mail users receive email addressed to **@rcn.com**, **@starpower.net** and **@erols.com**

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