

Legacy Domain Name Email Setup for Former RCN Areas- Article no. 1262

Introduction

Legacy email accounts like **erols.com** and **starpower.net** need special settings to receive email addressed outside those domains

Resolution Steps

Strict Delivery is **ON** by default

- Log in to **User Tools** with the username and password and click the **Strict Delivery** link to see if **Strict Delivery** is enabled
- **Strict Delivery** mail users **only** receive email addressed to the **domain name** in the email address
 - **Example: Erols** domains **only** get email addressed to @erols.com
- When **Strict Delivery** is **OFF**, mail users receive email addressed to @rcn.com, @starpower.net and @erols.com

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