IPG Double Image Issue Article no. 5441

Resolution Steps

1. Verify the Serial Number / TSN Number
2. Send a Balance Hit
3. Power cycle the equipment
4. If the issue persists, click the Create Work Order or Technical Case button on the Work Orders Tab in BOLT
    - Click Create Work Order or Technical Case, fill out the information as described below and click **Submit**



Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=416