

DVR Issue - Muted Volume Article no. 2307

Resolution Steps

Powering off a converter when it has a scheduled recording will make the DVR mute when it comes back on to record

- This is done on purpose by the DVR manufacturer
- Prevent this next time by leaving the DVR *powered on* when a recording is scheduled

Most remotes default to control TV volume

- When the DVR volume is muted, the remote should be **reprogrammed** to control the **DVR volume**
 - See the respective manuals for the remote in question for Volume **Control** instructions
- **Reprogram the remote to control TV volume** when done, if preferred

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=404>

