VOD Content is Not Recordable Article no. 5524

Resolution Steps

- Due to agreements with content providers, VOD content is not recordable through our DVRs and TiVos
- Customers may see an option to ***Buy and record***; however, this option does **not** work
    - The message ***this content is not recordable*** may display if recording is attempted
- This restriction is no different than any other cable company that provides VOD service