

VOD Content is Not Recordable Article no. 5524

Resolution Steps

- Due to agreements with content providers, VOD content is not recordable through our DVRs and TiVos
- Customers may see an option to *Buy and record*; however, this option does **not** work
 - The message *this content is not recordable* may display if recording is attempted
- This restriction is no different than any other cable company that provides VOD service

