

Payment Arrangement 90 Day Override Article no. 1361



Resolution Steps

BOLT allows payment arrangements **once every 90 days** from the date entered

- When the 90 day Payment arrangement rule is exceeded, a system message generates
- To override the 90 day rule, click **OK**

On the **Supervisor Override** screen:

- **Leads and Supervisors:** enter your **Active Directory username / password** and click **Authorize**

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=392>