

Entering Equipment Room Location Article no. 5337

Resolution Steps

1. Locate the equipment on the ICOMS **Customer Equipment Maintenance [BX]** screen
2. In the **Room** field, press **F4** and select **Equipment Room**
3. **Highlight** the location, press **Select** and then **OK**
4. **Go back** to the **Customer Equipment Maintenance [BX]** screen and press **Enter**

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=390>