Remove Email Address from our Company's Mailing List for DC Metro, IL, MA, NY and PA Article no. 2063

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

1. Login to Usertools with your **username** and **password**
2. Under **Advanced Options**, click **Email notification preferences**
3. **Place a checkmark** in the box labeled
    - "From time to time, RCN may send you email notices about FREE offers, NEW products and promotions. If you do not wish to receive these notices, check this box."
4. Click the **Commit changes** button

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=380