# Making a Payment Arrangement (Promise to Pay)-1631

## Introduction

**Always** enter Payment Arrangements **using BOLT**

- **Do not use** ICOMS unless BOLT is down

- **Do not enter a** Promise to Pay to cancel a non-pay work order in order to place a **Transfer order**

No Payment Arrangements for the Following

Reasons for Making a Payment Arrangement

Additional information

ICOMS

If Payment Arrangement Does Not Cancel the Non-Pay Disconnect Work Order