

# Netgear XR1000 Gaming Router - Article no. 9185

## Introduction

This router is intended for **video game enthusiasts** who want more control over their gaming bandwidth

## Requirements

**Must have** company internet speed of **250Mbps** or higher

**Can** use with a **BYOM**

**Can** use with **2 G** (ALL PORTS ON THIS DEVICE ARE 1 G)

Order entry can be found [here](#).

## Resolution Steps

[Expand All](#) | [Collapse All](#)

## Hardware Features

All Ethernet ports are: 10/100/1000 Megabit

4 Multi-functioning external antennas

This Router supports WiFi 6 also known as 802.11ax

Network Printing/Network File Sharing via USB 3.0 port

## Speed Setup

If a customer with this router is experiencing slow speeds, initial setup may need to be redone, refer them to the NetDuma Support Site if they need assistance with this step at <http://support.netduma.com>

## Scope of Support

We will be providing very basic support for SSID setting and Password updates through Merlin.

This router features the Advanced DumaOS custom firmware. The DumaOS firmware is supported by NetDuma.

For calls with questions on how to use the router itself and adjust its settings we refer them to the NetDuma website at <http://support.netduma.com>

Support for all other features will be provided by Netgear at 1-888-638-4327

## External Access

<http://192.168.1.1> is the URL for router access Default Username: **admin** Default Password: *specified at first login, if it asks for one and it has been forgotten, router will have to be reset.*

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=36>