Netgear XR1000 Gaming Router - Article no. 9185

Introduction

This router is intended for **video game enthusiasts** who want more control over their gaming bandwidth

Requirements

- **Must have** company internet speed of **250Mbps** or higher
- **Can** use with a **BYOM**
- **Can** use with **2 G** (ALL PORTS ON THIS DEVICE ARE 1 G)

Order entry can be found here.

Resolution Steps

Expand All | Collapse All

Hardware Features

- All Ethernet ports are: 10/100/1000 Megabit

- 4 Multi-functioning external antennas
- This Router supports WiFi 6 also known as 802.11ax
- Network Printing/Network File Sharing via USB 3.0 port

Speed Setup

- If a customer with this router is experiencing slow speeds, initial setup may need to be redone, refer them to the NetDuma Support Siteif they need assistance with this step at http://support.netduma.com

Scope of Support

- We will be providing very basic support for SSID setting and Password updates through Merlin.
- This router features the Advanced DumaOS custom firmware. The DumaOS firmware is supported by NetDuma.
    - For calls with questions on how to use the router itself and adjust its settings we refer them to the NetDuma website at http://support.netduma.com
- Support for all other features will be provided by Netgear at 1-888-638-4327

External Access

- **http://192.168.1.1** is the URL for router access Default Username: **admin** Default Password: ***specified at first login, if it asks for one and it has been forgotten, router will have to be reset.***

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=36