

# Credit Reference Letter Requests Article no. 1206

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over 2 years ago | Article no. 1206

## Introduction

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- **For Digital West** customers, send an email to [support@digitalwest.com](mailto:support@digitalwest.com) and include the following information:
  - Contact Name
  - Daytime contact number
  - Details of the request

## Resolution Steps

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The company **does not supply** Credit Reference Letters

- Customers **can obtain** information pertaining to their credit from **any credit reporting agency**; for example: **Experian**

- This policy releases us from any potential liability in the event we report unfavorable information
- This includes requests from companies such as banks, mortgage companies, credit card companies, tax collectors, etc.

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=353>