

Chicago Access Network Television (CAN TV)

Article no. 1237

Introduction

About CAN TV

- **CAN TV** is a **nonprofit** organization that administers **local public access cable channels** that are **non-commercial** and **98% local**, that gives **every** Chicagoan a **voice** on cable television
- **CAN TV** provides **television equipment, facilities** and **channel time** to Chicago **residents** and Chicago-based **nonprofit organizations**, enabling the local community to participate in cable television
- People communicate using the channels **without interference** from **station management, advertisers or government officials**
- While the media marketplace is controlled by a shrinking number of companies, **CAN TV** provides a **public space** where Chicagoans can **discuss issues of local concern, promote health, educational and economic resources** in the community, and **celebrate** local talent and initiatives
- Thousands of **groups** and **residents** have taken advantage of the **training, facilities** and **channel capacity** available to them as a result of a franchise agreement between the **City of Chicago** and the **city's cable operators**

Resolution Steps

Scripted Response to Controversial Programming on CAN TV

Thank you for calling. The program you are referring to was produced or submitted to CAN TV by a local resident. The program was not produced by (name of cable company) or by CAN TV. CAN TV is the local public access television facility that serves the City of Chicago and it complies with all applicable laws in cablecasting its programming. However, if you have a complaint about what you have seen, we recommend that you call CAN TV at 312-738-1400 and they can direct you to the local resident that created the program.

Contact Information for CAN TV:

- **Address:**

CAN TV
1309 South Green Street
Chicago, IL 60608-1204

- **Telephone:** 312-738-1400

- **Email:** info@cantv.org

- **Website:** www.cantv.org

- **CAN TV Complaint Information:** www.usa.gov/phone-tv-complaints

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=349>