Peer to Peer File Sharing Policy Article no. 1301

Resolution Steps

- We **proactively manage our** network to ensure both service **availability** and **performance** are **maximized**

- In order to support the recently launched **new speed initiatives** and **future product initiatives** we completed some tuning specifics surrounding the traffic on our network

- As we focus our priorities on **higher speed tiers,** we addressed the **priority** of **outbound P2P data**

- Outbound P2P traffic is prioritized to ensure optimum service levels on both the downstream and upstream data paths for our users

- This prioritization has no impact on your ability to download data using the more popular P2P programs; however, transmissions without downloading or "seeding" of data are de-prioritized

- **Our policy is not to infringe on our customers' use of P2P applications to download data, but given the high upstream configurations of faster tier products, we intend to manage the manner in which customers are seeding**

outside of our network

- "Yes the amount of bandwidth being sent off-net as it relates to P2P is being slightly managed. Because of the high amount of upstream capacity and forthcoming product upgrades we really had to invoke some changes."

- Because of the **default installation behavior** of **P2P programs** and how after installation most users don't even know they are sharing files it presents a problem

- **Some metrics we were seeing upstreams with 90% of overall traffic being P2P**

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=344