

Local Calling Area Lookup Article no. 3756

Introduction

▪ Checking Rate Centers in ICOMS

1. Go to the **Serviceable Status [SS]** page in **ICOMS**
2. The **Rate Center** is listed in the **middle of the screen** next to **RC**
3. Use Telcodata.us to compare the rate center of the phone number

Resolution Steps

▪ Local Calling Areas for a Specific Number

1. Go to the [Local Call Finder](#)
2. **Search Area Code/Prefix/OCN**
3. Type the area code and exchange of the customer's phone number and click **Submit**
 - **Example:** For 570-270-1300 - 570 is the **NPA** and 270 is the **NXX**

4. Click on the **Rate Center** for a list of all local rate centers

Determining if a Number is Local

1. Go to the [Local Call Finder](#)
2. On the Main Menu, click **Search**, then **Local Call Finder**
3. Enter the **area code** and **exchange** of the customer's phone number, then enter the **terminating number** and click **Submit**
4. Looking next to **Local Call+**
 - **Y** means **local**
 - **N** means **not local**

Find Regional Calling Areas

1. Go to the [Local Call Finder](#)
2. Click **List of LATA (Local Access Transport Area) Codes**
3. Click on the customers **LATA** and click **Submit**
 - **Note:** If unsure, the LATA is listed when you search Local Calling Area for a specific number
4. **Towns** that are **regional** are listed

