Local Calling Area Lookup Article no. 3756

Introduction

Checking Rate Centers in ICOMS

1. Go to the **Serviceable Status** [**SS**] page in **ICOMS**
2. The **Rate Center** is listed in the **middle of the screen** next to **RC**
3. Use **Telcodata.us** to compare the rate center of the phone number

Resolution Steps

Local Calling Areas for a Specific Number

1. Go to the Local Call Finder
2. **Search Area Code/Prefix/OCN**
3. Type the area code and exchange of the customer's phone number and click **Submit**
    - **Example:** For 570-270-1300 - 570 is the **NPA** and 270 is the **NXX**

4. Click on the **Rate Center** for a list of all local rate centers

Determining if a Number is Local

1. Go to the Local Call Finder
2. On the Main Menu, click **Search,** then **Local Call Finder**
3. Enter the **area code** and **exchange** of the customer's phone number, then enter the **terminating number** and click **Submit**
4. Looking next to **Local Call+**
    - **Y** means **local**
    - **N** means **not local**

Find Regional Calling Areas

1. Go to the Local Call Finder
2. Click **List of LATA (Local Access Transport Area) Codes**
3. Click on the customers **LATA** and click **Submit**
    - **Note**: If unsure, the LATA is listed when you search Local Calling Area for a specific number
4. **Towns** that are **regional** are listed

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