Call Waiting Fax Ring Article no. 3424

Resolution Steps

Call Waiting Fax Ring allows customers with **Distinctive Ring** and **Call Waiting** to **manage incoming calls**

- Suppresses **Call Waiting** for incoming calls based upon which number is called
- When active, calls will not forward **to Voice Mail**

Internal Information

- When processing the Phone Feature Change note which **phone number** is designated as the **Fax line** in the **WO comments**

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=341