Call Logs in MyRCN Article no. 1028

Resolution Steps

Call Logs are a required element in **MyRCN Account** details, **Phone Service** and the **Ultra Feature Pack**

- **Call Logs** allow users to see **current call detail** on their MyRCN account, both **online** and **mobile**
- Calls for the **current month** are visible on MyRCN **only until the next statement generates**; historical call detail is **not** available

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=337