

# Troubleshooting Different TiVo Service Status (22, 7, 8, 3)-5893

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## Introduction

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The service states below can be found on the **Diagnostics** page off the **Equipment tab** in BOLT

## Resolution Steps

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[Expand All](#) | [Collapse All](#)

3 - Account in Good Standing / Good

7 - Never Activated / Never Set Up

8 - Closed

22 - Staging/Grace Period



Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=313>