

# Making a Payment Arrangement (Promise to Pay)-1631

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## Introduction

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**Always** enter Payment Arrangements **using BOLT**

- **Do not use** ICOMS unless BOLT is down
- **Do not enter a** Promise to Pay to cancel a non-pay work order in order to place a **Transfer order**

[No Payment Arrangements for the Following](#)

[Reasons for Making a Payment Arrangement](#)

[Additional information](#)

[ICOMS](#)

## If Payment Arrangement Does Not Cancel the Non-Pay Disconnect Work Order

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=308>