

Making a Payment Arrangement (Promise to Pay)-1631

Introduction

Always enter Payment Arrangements **using BOLT**

- **Do not use** ICOMS unless BOLT is down
- **Do not enter a** Promise to Pay to cancel a non-pay work order in order to place a **Transfer order**

No Payment Arrangements for the Following

Reasons for Making a Payment Arrangement

Additional information

ICOMS

If Payment Arrangement Does Not Cancel the Non-Pay Disconnect Work Order

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=308>