

# Customer Privacy Settings- 1715

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## Introduction

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- Change **Privacy Settings** only at a **customer's request**
- **Always use BOLT** to change Privacy Settings, or verify a customer's existing settings
- To stop solicitation from **all companies**, customers can add their name to the [National Do Not Call List](#)
  - **National Do Not Call List** rules **supersede** our company's privacy settings

## Resolution Steps

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[Expand All](#) | [Collapse All](#)

[Active or Former Account](#)

[Never Account / Not a Customer](#)

No Address Found

Internet Privacy

California Consumer Protection Act - California Only

Telephone Consumer Protection Act (TCPA)

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=293>