

Internet Voice Mail with MyRCN-Article no. 1634

Introduction

This feature is only available to customers in **former RCN areas** through MyRCN / MyAstound.

Resolution Steps

[Expand All](#) | [Collapse All](#)

[MyRCN Voice Mail Access and Features:](#)

[Identifying Customers with Access to MyRCN Voice Mail](#)

[What is my PIN? Is it the Same as my MyRCN Password?](#)

[Will I Need to Re-enter my PIN the Next Time I Use Voice mail?](#)

[Can I Change my PIN on MyRCN?](#)

[What Software do I Need to Access my Voice Mail?](#)

[How Can I Play Downloaded Messages?](#)

[How Long are My Messages Available? How Many are Stored?](#)

[How Long is Call History Available?](#)

[How Long are Contacts Available?](#)

[How Many Contacts May I Have?](#)

[Can I Upload or Download a List of Contacts?](#)

[I Deleted a Voice Mail I Want to Hear Again. Can I Get it back?](#)

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=284>