Internet Voice Mail with MyRCN-Article no. 1634

Introduction

This feature is only available to customers in **former RCN areas** through MyRCN / MyAstound.

Resolution Steps

Expand All | Collapse All

MyRCN Voice Mail Access and Features:

Identifying Customers with Access to MyRCN Voice Mail

What is my PIN? Is it the Same as my MyRCN Password?

Will I Need to Re-enter my PIN the Next Time I Use Voice mail?

Can I Change my PIN on MyRCN?

What Software do I Need to Access my Voice Mail?

How Can I Play Downloaded Messages?

How Long are My Messages Available? How Many are Stored?

How Long is Call History Available?

How Long are Contacts Available?

How Many Contacts May I Have?

Can I Upload or Download a List of Contacts?

I Deleted a Voice Mail I Want to Hear Again. Can I Get it back?

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