

Finding AR Codes for ICOMS Adjustments- Article no. 5642

Introduction

AR Category Codes **must match** the AR Adjustment Codes for adjustments processed in ICOMS

Resolution Steps

To determine the **oldest money** in AR aging:

On the ICOMS **General Ledger [GL]** screen

- Press **AR/Stmt** on the left sidebar
- Highlight the balance and press **AR Codes**
- AR Codes and statement aging by AR **are shown**. Use blue arrows to scroll thru each AR category

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=279>