Spread Charges-3501

All Markets Except California, Oregon, Texas and Washington: Spreading Sports Package Charges

- MLB Extra Innings
- NHL Center Ice
- NBA League Pass
- NFL RedZone

Spread One Time Charges for Installs and Service Changes (Truck Rolls)

- Installs and Line of Business Upgrades: One Time Charges may be spread up to 2 months when the full install rate is charged
- All Other Service Changes: One Time Charges may be spread up to 4 months
- Spread charges are completed in ICOMS while entering the work order

Posting Spread One Time Charges:

- All spread charges must be posted to the account **before** any other service change or adjustment is made
- Posting spread charges moves the entire remaining charge to the next month's bill

Resolution Steps

Expand All | Collapse All

Recognizing a Spread Charge in BOLT

Recognize Spread Charge on an ICOMS Statement

Posting Spread Charges to an Account

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