Address Requests- Article no. 9014

Introduction

This online database helps you see if an unknown address is serviceable, to get an apartment or house number corrected, or to add a roommate account to an address.

Please note: Not compatible with Internet Explorer. Google Chrome or **Microsoft Edge** must be used.

If you are viewing this article on Internet Explorer, you must do this for every link:

1. **Right mouse click** on the link
2. Select **Copy Shortcut**
3. Paste the URL into a **Chrome** or **Edge** browser

   - **Note:** **log in** using your email address

For **duplicate address, apartment number missing** and **house number missing** reach out to your **Management team**

Note: these forms are not accessible to Outsource Partners

1. Agent fills out template, send template to Supervisor / Team Lead
2. Supervisor / Team Lead sends email to **Vendor Relations** (vendor.relations@astound.com)

Resolution Steps

Searching for Existing Address Request

Submitting Address Requests

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=269