

MyWave Account Management-8530

Self-Service Support Alert: this article is available for customers on help.wavehome.com

Resolution Steps

Set up, access and maintain your MyWave account at <https://my.wavebroadband.com/login>

- With MyWave, you can
- View a copy of the bill (past and present)
- Setup and manage paperless billing
- Make a payment
- Setup and manage automatic payments
- Track the status of the technician on the day of your install or service call appointment

- Update billing address
- Update contact email address
- Update security questions and reset the security password
- Track data usage and setup data usage notification

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=256>