Handling a Missing Payment Concern-1816

Introduction

If account is in jeopardy of being shut off in the **next 5 days due to the missing payment** place a payment arrangement on the account while the missing payment is located to avoid suspension

Resolution Steps

Expand All | Collapse All

Payment Posting Time Frames

BOLT Account Review

Proof of Payment Accepted

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=214