

# Handling a Missing Payment Concern-1816

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## Introduction

If account is in jeopardy of being shut off in the **next 5 days due to the missing payment** place a [payment arrangement](#) on the account while the missing payment is located to avoid suspension

## Resolution Steps

[Expand All](#) | [Collapse All](#)

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[Payment Posting Time Frames](#)

[BOLT Account Review](#)

[Proof of Payment Accepted](#)

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=214>