Change Bill Frequency- Article no. 1709

Introduction

This process applies to

- **CA, OR and WA:** change bill frequency on all prepaid accounts
- **DC Metro, IL, NY, MA and PA:** change **Dial-Up** bill frequency
    - Also includes a small number of older accounts with grandfathered **McAfee** services on Dial-Up

Resolution Steps

Expand All | Collapse All

Change Bill Frequency when a Work Order is:

Change Bill Frequency for Grand-fathered McAfee Services on a Non-monthly Dial-up Account

Exceptions / Special Conditions

Future Bill Forecast

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=203