

Spread Charges- Article no. 3501

Introduction

**All Markets Except California, Oregon, Texas and Washington:
Spreading Sports Package Charges**

- [MLB Extra Innings](#)
- [NHL Center Ice](#)
- [NBA League Pass](#)
- [NFL RedZone](#)

Spread One Time Charges for Installs and Service Changes (Truck Rolls)

- **Installs and Line of Business Upgrades:** One Time Charges may be spread **up to 2 months** when the **full install rate** is charged

- **All Other Service Changes:** One Time Charges may be spread **up to 4 months**
- Spread charges are completed in ICOMS while entering the work order

Posting Spread One Time Charges:

- All spread charges must be posted to the account **before** any other service change or adjustment is made
- Posting spread charges moves the **entire remaining charge** to the **next month's bill**

Resolution Steps

■ [Expand All](#) | [Collapse All](#)

Recognizing a Spread Charge in BOLT

Recognize Spread Charge on an ICOMS Statement

Posting Spread Charges to an Account

Online URL: <https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=172>