Spread Charges- Article no. 3501

Introduction

All Markets Except California, Oregon, Texas and Washington:

Spreading Sports Package Charges

- **MLB Extra Innings**
- **NHL Center Ice**
- **NBA League Pass**
- **NFL RedZone**

Spread One Time Charges for Installs and Service Changes (Truck Rolls)

- **Installs and Line of Business Upgrades:** One Time Charges may be spread **up to 2 months** when the **full install rate** is charged

- **All Other Service Changes:** One Time Charges may be spread **up to 4 months**

- Spread charges are completed in ICOMS while entering the work order

Posting Spread One Time Charges:

- All spread charges must be posted to the account **before** any other service change or adjustment is made

- Posting spread charges moves the **entire remaining charge** to the **next month's bill**

Resolution Steps

Expand All | Collapse All

Recognizing a Spread Charge in BOLT

Recognize Spread Charge on an ICOMS Statement

Posting Spread Charges to an Account

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