Loose Connections on Cable Modem- Article no. 2181

Self-Service Support Alert: this article is available for customers on help.astound.com

Resolution Steps

- **Check all connections** and make sure they are **finger-tight**

- If a cable **won't connect** when attempting to tighten, you may need to replace the cable

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=162