Descriptive Video Service for the Visually Impaired- 1661

Introduction

Descriptive Video (DVS) is an audio service provided for those who are blind or visually impaired

- The **21st Century Communications and Video Accessibility Act of 2010** reinstates the FCC's involvement in providing rules for video description
    - Under the rules, only affiliates in the top 25 markets and the top five-rated cable networks must provide at least 50 hours of video described programming per week. This provision currently does not apply to syndicated programming
- **DVS** is **not Available for all TV Shows and Stations**
- **DVS is controlled by the broadcasters, not Astound.** We pass the signal through the cable services just like Closed Captioning

- **DVS** provides program content (dialogue, sounds effects and music) with descriptions of **what is happening on-screen** when there is no dialogue in the program audio

- **DVS** is typically carried over **SAP (Secondary Audio Program),** which can be selected on converter boxes in the home

- Use the link below for channel/market information:

    - **https://www.descriptivevideoworks.com/faq/**

Resolution Steps

Configuring Descriptive Video Service

- On Motorola converters* or TiVos, set the box to use **SAP (Secondary Audio Programming)**

    - **All markets except California, Oregon, Texas and Washington - Some Motorola boxes have a "DV" function that does not currently function; SAP is the only option for any boxes*

- When present, customers can access it using the **Alternate audio feed**
- When not present, customers **may hear the Spanish Audio** if that's what's being carried on the Alternate audio feed

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=156