

TiVo Voice Remote- Article no. 6166

Introduction

Eligibility Requirements

- **TiVo Voice Remotes are given with newly-installed TiVo 6 Tuners and Minis with Experience 4**
- **TiVo Voice Remotes work with all TiVos. Voice capability only works on Experience 4 TiVos**
- See the **TiVo Voice Remote manual for more information**

NY and PA Markets

- For all 6 Tuners and Minis (All models), the customer may have an RF or Bluetooth remote
- With the exception of 4K TiVos, if a **BlueTooth remote** is used it needs to be paired with a **BlueTooth Dongle**
- To **identify** if the remote is **RF or BlueTooth**
 - On the remote's **bottom right**, if Enter button **Last** is printed
 - On the remote's **bottom right**, if Enter button **Last** is printed

All other Markets

- **RF remote** is used for all 6 Tuners and Minis (All models)
- **Massachusetts Fall Rush accounts** with Single Tuner (eBox)
- **BlueTooth** Not used

Resolution Steps

The following only applies to the BlueTooth Voice Remote

1. Insert the **USB adapter** attached to the **extension cable** into one of the **USB ports** in the **back** of the TiVo

2. Make sure the **adapter is close** to the **front** of the TiVo; for best reception, place the extension cable **beside** or **on top** of the TiVo

The following applies to the BlueTooth and RF Voice Remotes:

1. Insert the **batteries** into the remote to **pair** to the TiVo **automatically**
 - When the **activity light** at the top of the remote **flashes amber** with each button press, the remote is paired
 - If the activity light **flashes red**, the remote is **not** fully paired, and **voice commands** will **not** work
2. Manually **pair the remote** to complete the setup

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