TiVo Voice Remote- Article no. 6166

Introduction

Eligibility Requirements

- TiVo Voice Remotes are given with newly-installed TiVo 6 Tuners and Minis with Experience 4
- TiVo Voice Remotes work with all TiVos. Voice capability only works on Experience 4 TiVos
- See the TiVo Voice Remote manual for more information

NY and PA Markets

- For all 6 Tuners and Minis (All models), the customer may have an RF or Bluetooth remote
- With the exception of 4K TiVos, if a **BlueTooth remote** is used it needs to be paired with a **BlueTooth Dongle**
- To identify if the remote is RF or BlueTooth
 - o On the remote's **bottom right**, if Enter button **Last** is printed
 - On the remote's **bottom right**, if Enter button **Last** is printed

All other Markets • **RF remote** is used for all 6 Tuners and Minis (All models) • Massachusetts Fall Rush accounts with Single Tuner (eBox) • BlueTooth Not used Resolution Steps The following only applies to the BlueTooth Voice Remote 1. Insert the USB adapter attached to the extension cable into one of the USB ports in the back of the TiVo

2. Make sure the adapter is close to the front of the TiVo; for best reception, place the extension cable beside or on top of the TiVo
The following applies to the BlueTooth and RF Voice Remotes:
1. Insert the batteries into the remote to pair to the TiVo automatically
 When the activity light at the top of the remote flashes amber with each button press, the remote is paired
 If the activity light flashes red, the remote is not fully paired, and voice commands will not work
2. Manually pair the remote to complete the setup
Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=155