Ameba App on TiVo- Article no. 5989

Self-Service Support Alert: this article is available for customers on help.astound.com

Introduction

Ameba is a video **streaming service** that is geared for kids to help them with **school** and prepare for life

Ameba is **free** with advertisements and an upgrade option is available to a premium service that removes the ads and allowed additional access to more great features

- Content is available in SD, HD and 4K
- Closed caption is available for videos
- Premium Subscription allows for **ad free content**

To Access:

- **4 Tuners, 2 Tuners, Single Tuners,** and **Minis** on **TiVo Experience 3**
    - Go to **TiVo Central | Apps & OnDemand | Ameba** to get started **(see steps)**
- **4K 6 Tuners, 6 Tuners , 4K Minis,** and **Minis** on **TiVo Experience 4**
    - Go to **TiVo Home | Apps | All | Ameba** to get started **(see steps)**
- **Not available on IPTV boxes**

Resolution Steps

- Sign in is **not required** to access the Ameba app
- Creating a **profile** gives you access to **favorites**, **viewing history**, and more
- If you would like to use a profile, you must **sign in** each TiVo **separately**

How to sign Up:

- Click the **profile** icon (*looks like a person*) on the main screen and choose **sign up**
- Enter your **email address** and **password** using the on-screen keyboard
    - Use the **shift** key for capital letters and special characters
- Check the **I Agree to the Terms of Service** box (available on **amebatv.com/tos**)
- Select **Add a New Profile** and choose a name (or select an existing profile)

Ameba App Navigation

- Selecting a video on the list outlines the option in **red**
- The selected video plays after a short advertisement
- Press the **Up** button for **show information**, and access to the **Fast Forward**, **Rewind** and **Pause** controls
    - The FF, REW and Pause buttons on the remote also work here

(replay) returns to the main screen

Internal Information

-

Troubleshooting for this App can be found here

Online URL: https://agentx-astound-kb-qa.hgsdigital.com/article.php?id=147