TiVo Home Network Settings (Non-MoCA)- Article no. 1399

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Resolution Steps

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Wireless Setup for the First Time

Connect wirelessly to the internet (no MoCA) with a Wireless G Adapter

1. Make sure the **Wireless G adapter** is open so that it forms an **L shape** (90 degree angle)

2. Insert **one end** of the **USB cable** into the **Mini USB port** on the adapter and the **other end** into a **USB port** on the **back** of the **TiVo**

3. Go to **TiVo Central | Settings & Messages | Settings | Network** and see the **Network connection details** reads **No Connection**

4. Select **Change Network Settings** to set up a network on a **new router**

5. On the Change **Network Settings** page, choose **Connect Using Wireless G Adapter** and press **Select** on the remote

6. On the **Wireless Network Name** screen, highlight the **correct Network name (SSID)** and press **Select** on the remote

    - If you can't **find** the correct SSID, choose **Enter Network Name** and press **Select** on the remote to **manually** enter the SSID

    Quick Tips

Add a Space	select (SPC) at the top
Capital Letters	select (ABC) at the top
	use the **Thumbs Up** on
Special Characters	select (SYM) at the top
Delete a Character	use the Rewind key(??)

1. On the **Enter Network Password** screen, enter the **correct** password using the **Quick Tips** above, then highlight **Done** and press **Select** on the remote

- When finished, highlight **Done entering network password** and press **Select**

2. The TiVo detects the **Wireless G Adapter** and displays the **IP Address** screen

   - Select **Get Automatically from a DHCP server (typical)**

   - Select **No (or not sure)** for the **DHCP Client ID**

     Note: if **Get Automatically from a DHCP server (typical)** is not displayed, **power cycle** the **Adapter** and **repeat steps 3 through 7**

Wireless Setup: Change Existing Connection

1. Make sure the **Wireless G adapter** is open so that it forms an **L shape** (90 degree angle)

2. Insert **one end** of the **USB** cable into the **Mini USB port** on the **adapter** and the **other end** into a **USB port** on the **back of the TiVo**

3. Go to **TiVo Central | Settings & Messages | Settings | Network** and see the **Type** listed as **Wireless Adapter**

4. Select **Change Network Settings** to set up a network with a **new router** or to **reset the network connection**

5. On the Change **Network Settings** page, choose **Connect Using Wireless G Adapter** and press **Select** on the remote

6. On the **Wireless Network Name** screen, highlight the **correct Network Name (SSID)** and press **Select** on the remote

   - If you can't **find** the correct SSID, choose **Enter Network Name** and press **Select** on the remote to **manually** enter the SSID

     Quick Tips

Add a Space	select (SPC) at the top
Capital Letters	select (ABC) at the top
	use the **Thumbs Up** on
Special Characters	select (SYM) at the top
Delete a Character	use the Rewind key(??)

1. On the **Enter Network Password** screen, enter the **correct** password using the **Quick Tips** above, then highlight **Done** and press **Select** on the remote
   - When finished, highlight **Done entering network password** and press **Select**

2. The TiVo detects the **Wireless G Adapter** and displays the **IP Address** screen

   - Select **Get Automatically from a DHCP server (typical)**

   - Select **No (or not sure)** for the **DHCP Client ID**

     Note: if **Get Automatically from a DHCP server (typical)** is not displayed, **power cycle** the **Adapter** and **repeat steps 3 through 7**

Wired Setup: Using an Ethernet Cord to Connect a TiVo to the Internet

1. Connect **one end** of an **Ethernet cable** to an **Ethernet port** on the **router** and connect the **other end** to the **Ethernet port** on the **back of the TiVo**

2. For **4 Tuners, 2 Tuners, Single Tuners,** and **Minis** on **TiVo Experience 3**

   - Go to **TiVo Central | Settings & Messages | Settings | Network** and select **Change Network Settings**

   - Follow the **on-screen instructions** to enter the **Network Settings**

   - The TiVo detects an **Ethernet** connection and displays the **IP Address** screen

   - Select **Get Automatically from a DHCP server (typical)**

3. For **4K 6 Tuners, 6 Tuners** and **Minis** on **TiVo Experience 3**

   - Go to **TiVo Central | Settings & Messages | Network Settings** and select **Change Network Settings**

   - Select **Change Network Settings**

   - Make sure **Ethernet** is **On** and **MoCA** is **Off**

   ○ Select **IP Address** and select **Get automatically from a DHCP server (typical)**

4. **4K 6 Tuners, 6 Tuners , 4K Minis,** and **Minis** on **TiVo Experience 4**

   - Go to **TiVo Central |** left arrow to **Menu | Settings | Network Settings**

   - Select **Change Network Settings**

   - Make sure **Ethernet** is **On** and **MoCA** is **Off**

   ○ Select **IP Address** and select **Get automatically from a DHCP server (typical)**