IPTV is Slightly Delayed Compared to Traditional Cable- Article no. 9200

Introduction

- IPTV broadcasts need to be received, encoded and delivered via IP which takes a few more seconds to complete than older traditional cable set top boxes.
- **Please note, this is no different than other MSO's** that use the same technology to deliver live Content (Sling, Fubo, YouTubeTV, etc).

Resolution Steps

If your customer is saying it's much longer than a few seconds, try the following:

1. Ensure the IPTV box is looking at **Live TV**. **Fast forward the program** to the **end point of the status bar**
2. Power cycle the IPTV box

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