

# SOCU (Start Over/Catch Up) Feature- Article no. 8497

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## Introduction

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- **Start Over:** the ability to play a show from the beginning while it is still airing, up to the end of the show stream according to the **Guide** data
- **Catch Up:** the ability to play a show after it airs within a certain availability window (48 hours)
- **Available on:**
  - IPTV boxes
  - TiVo devices on TiVo Experience 4
- **Limitations**
  - Not available on **all shows or channels**
  - Depending on the channel/content, may be subject to the **No Fast Forward rules**
  - Cannot be recorded

## Resolution Steps

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next to the

## program

### Restarting a show From Live TV

1. Tune to the currently airing show
2. Press Info button to bring up channel information banner
3. If Start Over/Catch Up is enabled, a message **Press & hold OK** to restart shows is above the channel information
4. Press & hold **OK**. Playback jumps to the beginning of the show

### Restarting a show From The Guide

1. Press **Guide**
2. Select a currently-airing show that has the **Start Over/Catch Up icon**
3. Scroll to the selection with the **Start Over/Catch Up icon**
4. Press & hold **OK**. Playback jumps to the beginning of the show

### Catching Up on a show

1. Press **Guide**
2. Select a previously aired show that has the icon identifying that displays the **Start Over/Catch Up icon**

3. If broadcast 48 hours ago or less, you can select **Watch Now**
4. If broadcast more than 48 hours ago, you can select **Watch now from VOD**
5. Press & hold **OK**. Playback jumps to the beginning of the show

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